



DERBY CITY COUNCIL

Christmas Opening Times for Housing Options Centre and Single Point of Entry Team

Christmas Eve, Thursday 24 December

Housing Options Centre - open 9am to 1pm
Bio House, Derwent Street, Derby

Single Point of Entry – open 10am to 12pm
Milestone House, 93 Green Lane, Derby

This service is for single adults or couples, aged 18 or over, who do not have dependants. Services available include housing advice and assistance for homeless people as well access to hostel accommodation in Derby.

When the Housing Options Centre and Milestone House are closed, from lunchtime on Christmas Eve, Social Services at 29 St Mary's Gate will provide an emergency homeless service from 1pm until 5pm.

The Housing Options Centre and Milestone House are closed from Friday 25 December 2009 to Sunday 3 January 2010. They will open again on Monday 4 January 2010.

If you are homeless in an emergency when we are closed, please telephone the numbers below for advice:

Date	Between 9am – 5pm	After 5pm
Thursday 24 December	Please see above	01332 711250
Friday 25 – Tuesday 29 Dec	01332 711250	01332 711250
Wednesday 30 and Thursday 31 December	Social Services 01332 717777	01332 711250
Friday 1 January Saturday 2 January Sunday 3 January	01332 711250	01332 711250

The Housing Options Centre and The Single Point of Entry team will return to normal opening hours on Monday 4 January 2010.

Opening hours from Monday 4 January 2010

The Housing Options Centre normal opening hours:

Monday: 9.00am to 4.30pm
 Tuesday: CLOSED
 Wednesday: 9.00am to 4.30pm
 Thursday: 12.30pm to 4.30pm
 Friday: 9.00am to 4.00pm

Contact Numbers

Housing Advisors 01332 256490
 Derby Homefinder 01332 256483
 Housing Applications 01332 256483
 Right to Buy 01332 256494
 Fax 01332 256481
 Minicom 01332 256480

The Single Point of Entry team normal opening hours:

Monday 1:00am to 4.00pm
 Tuesday 1:00pm to 4.00pm
 Wednesday 1:00am to 4.00pm
 Thursday 1:00am to 4.00pm
 Friday 1:00am to 4.00pm

Contact Number

Single Point of Entry Team 01332 642150

Hostel Contact Numbers

Milestone House (night shelter)	01332 642150	Hartington House	01332 203898
Centenary House	01332 200005	Padley Hostel	01332 361633
Family Justice Centre (Domestic Violence Service)	01332 256897		